# **Terms of Service & Conditions**

Last Updated: October 2025 Company Name: Nordic PhiPhi

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1. Introduction

Welcome to Nordic PhiPhi, a fitness facility located in Phi Phi, Thailand, with administrative offices in Sweden. By using our gym, website, or related services, you agree to these Terms of Service.

## 2. Services and Pricing

Nordic PhiPhi offers the following physical services:

- Big Water THB 40
- Towel Rent THB 20
- Daily Pass Nordic Gym THB 260
- 3 Day Pass Nordic Gym THB 676
- Week Pass Nordic Gym THB 1,144
- Monthly Pass Nordic Gym THB 3,016
- Online Nutritional Counseling and Fitness Coaching-
  - Prices depend on several factors:
  - Specific goals (weight loss, muscle gain, performance improvement, etc.)
  - Duration of support (single consultation or ongoing follow-up)

All prices are listed in Thai Baht (THB) and may change without notice. Updated prices are displayed at the gym or on our official website.

## 3. Payments

All payments are securely processed through Stripe, either online or via QR codes that link to Stripe Payment Links or Checkout Sessions. The customer completes the transaction on their own device, ensuring secure processing, traceability, and anti-fraud protection. Nordic PhiPhi's administrative office in Sweden oversees financial operations, while Stripe acts as the authorized international payment processor.

#### 4. Membership and Access

Access to the gym is granted upon proof of payment. Passes are personal and non-transferable. Misuse or sharing of passes may result in suspension or revocation without refund.

### 5. Health and Liability Waiver

By entering the gym or using any of our facilities, you confirm that you are physically fit to participate in exercise activities. You acknowledge that physical training involves inherent risks, including injury. Nordic PhiPhi and its staff are not responsible for injuries, accidents, or health conditions arising during or after exercise. Clients are encouraged to consult a medical professional before beginning any physical activity.

#### 6. Conduct

All members must respect gym rules, staff, and other clients. Unsuitable or unsafe behavior may result in termination of access without refund.

### 7. Refunds and Cancellations

Refunds and cancellations are handled in accordance with our Refund & Cancellation Policy. Please review that document for detailed terms.

# 8. Intellectual Property

All content, branding, and materials are owned by Nordic PhiPhi. Reproduction without permission is prohibited.

# 9. Limitation of Liability

Nordic PhiPhi shall not be liable for indirect or consequential damages, including loss of property or personal injury beyond reasonable control.

# 10. Governing Law

These Terms are governed by the laws of Sweden, where Nordic PhiPhi's administrative office is registered.

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